



From right: Dr. K. Badoe, Karen Wylie, Mrs. Elizabeth Bruce and H.E. Andrews Barnes

An Example of Excellence

Mr. Christopher Tetteh, an orderly at the Maternity Department has been identified as a hardworking staff for this month's edition.

Mr. Tetteh was first employed in the Hospital in 1995 as an orderly and posted to the Labour Ward. He still works at Maternity and has been put in charge of the public washroom in the Department.

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Speech and Language Therapy Centre Receives a Boost

To enhance patient experience in the Hospital, the Speech and Language Therapy Centre (SLTC), one of the leading public speech centres in Ghana has been moved to a bigger area and refurbished at a cost of over GHc200,000.

The new Centre now has facilities for both children and adults. In the near future, the Centre will be providing a holistic speech and language service under one roof.

Representing the Chief Executive at the ceremony, the Director of Pharmacy, Mrs. Elizabeth Bruce said the Hospital was grateful to all those who had contributed to the expansion of the centre.

The head of the Ear, Nose and Throat (ENT) Sub-BMC, Dr. Kenneth Baidoo noted that moving the Speech and Language Therapy Centre to a bigger place had come at a good time.

He said the paediatric audiology centre will, for

instance, be incorporating a cochlear implant service for the benefit of patients who will require it.

The SLT Centre evaluates, diagnoses and treats patients with communication, voice and swallowing disorders. Autistic children, cleft lip and palate patients and persons who stammer are also attended to and treated by highly professional speech and language therapists.

The newly refurbished Speech and Language Therapy Centre is located at the old Eye Clinic. It was refurbished with support from the Hospital Management, Ms Karen Wylie, an Australian Speech and Language Therapist and other sponsors.

The ceremony was witnessed by the Australian High Commissioner, His Excellency Andrew Barnes.

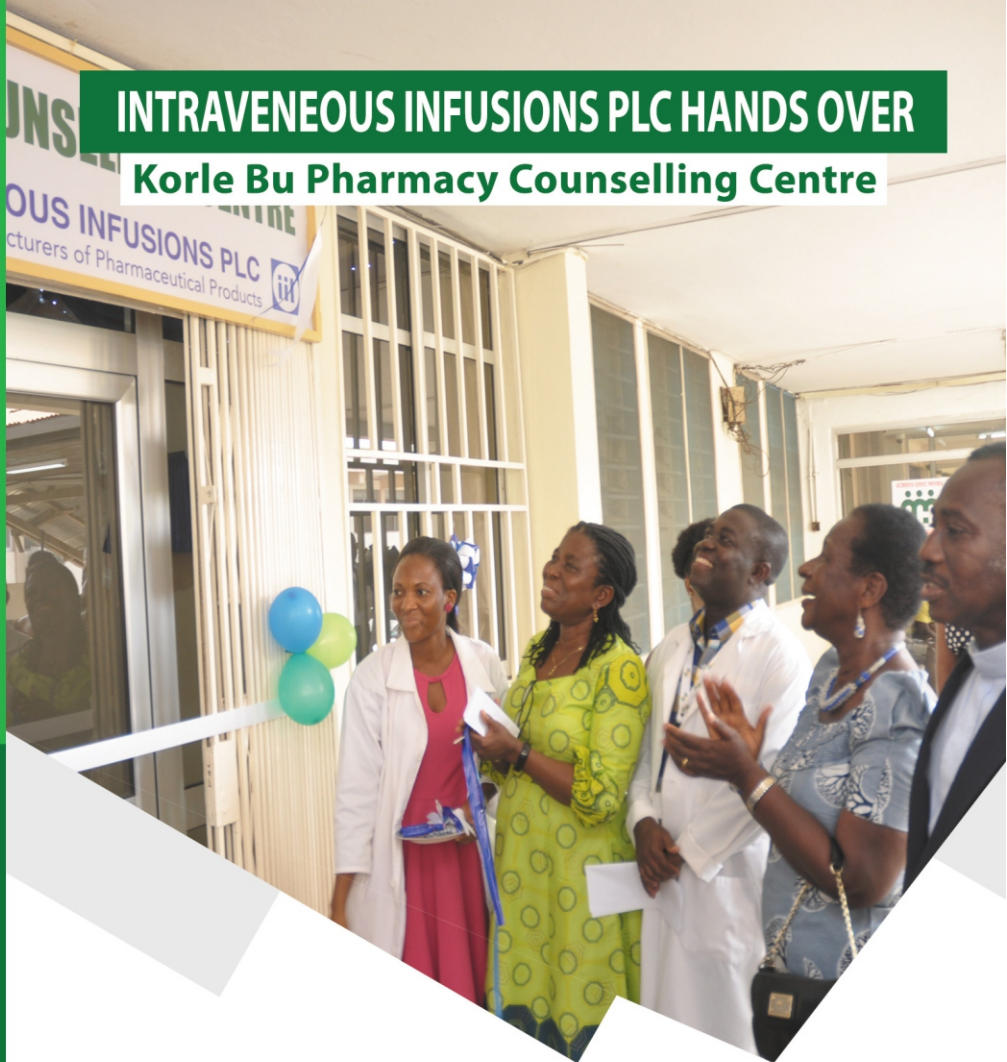
Fundraising for the project was spearheaded by Karen Wylie, with significant contribution from the Hospital.

**Korle Bu Intranet
Goes Live !!
pg 3**



INTRAVENEOUS INFUSIONS PLC HANDS OVER

Korle Bu Pharmacy Counselling Centre



Approved Course list: Staff-Mix and Competency Challenges Tackled Head-on

Over the years, staff undertook courses which were largely ad-hoc and unrelated to the needs and vision of the Hospital. This created competency and staff-mix gap for the effective and efficient delivery of care.

The ad-hoc courses undertaken by some staff also resulted in stand-offs and anger since the Hospital could not give such staff the promotion or transfer they envisaged.

To address this challenge, the Human Resource Directorate this year, sent a list of postgraduate and post-basic training courses to all the UDSs to enable staff who wish to undertake a course do so advisedly.

It is expected that with this guideline, staff will undertake courses which will enhance the growth of Korle Bu and also ensure that the staff concerned receive the promotion envisaged from the certificate obtained.

The *Korle Bu Bulletin* is urging all staff to support the initiative by the Human Resource Directorate and undertake courses which will support the overall drive and vision of the Hospital.

The list of priority courses can be accessed on the Korle Bu Intranet.

FOR THE RECORDS

We wrongly described Ms. Diana Anane (HR Planning Unit) when she donated to patients at the Pediatric Oncology as Diana Owusu (HR Training Unit) in the 2nd Quarter edition of the *Korle Bu Bulletin* and we apologise for the mistake.

Intravenous Infusion Plc (IIP) has handed over the refurbished Pharmacy Counselling Centre to the Pharmacy Directorate of the Korle Bu Teaching Hospital (KBTH).

The new Centre is divided into two portions, one part will be used to deliver service to patients while the other part will serve as an office.

At the ceremony to hand over the project, a Board Member of IIP, Prof. Gladys Amponsah, said the company was happy to assist the Pharmacy Directorate with their request because Korle Bu had a long-standing relationship with them.

She said the Hospital had been purchasing infusions from the Intravenous Infusions since 1974 when they had just started in Koforidua.

On the importance of the Adherence

Unit, Prof Amponsah noted that the UNAIDS 2017 report indicated that 160,000 people were infected worldwide, with the highest prevalence being among countries in the West African Sub-region.

She said Intravenous Infusion had assisted patients with the supply of necessary drugs nationwide.

She urged the Management and staff of the Hospital to make good use of the facility judiciously.

Speaking on behalf of the CEO of KBTH, Dr. Samuel Asiamah, the Director of Medical Affairs said the Hospital was grateful to Intravenous Infusion Limited for their support.

He urged the company to consider assisting the pharmacy unit at the Polyclinic to also have their own counselling and adherence unit.

UNIQUE DONORS TO KORLE BU IN 2017

Korle Bu, has, over the years, been a recipient of donations in the form of corporate social responsibility by philanthropic individuals and organisations.

Last year was no exception as we received donations in kind and cash to support the delivery of care. The total value of donations received is estimated at Ghc3 million.

Out of the several donations we received in the year, there are four unique donors that deserve special attention.



The largest donation in the year under review was an amount of Ghc2million donated towards the cost of dialysis by First Sky Group.

The other unique donor is the Saint Michael and All Angels Anglican Church, which has been donating to the Hospital during Easter for the last 24 years.

Their donations are usually made up of equipment, provisions and other medical consumables.



Pastor Dr Mensah Otobil's ICGC also comes in for mention as a unique donor because of their consistent monthly donations to the Paediatric Oncology Unit. Their donations have cumulatively exceeded Ghc200,000 over the years.

The donations by ICGC are also towards the care of children diagnosed with cancer who do not have the wherewithal for care.



The next unique donor is Dr Felix Anyah whose philanthropic gestures to Korle Bu dates back in time but came to the fore when he was appointed as Ag CEO in June, 2017.

He has so far donated in cash and in kind to the tune of nearly Ghc1 million to the Korle Bu Teaching Hospital.

The first donation was in the very first week of his appointment when he provided more than Ghc10,000 for the repair of the Oxygen Plant which had broken down for over two years. Through his intervention and donation, the Plant was repaired and working within 12 days of taking office.



Dr. Anyah has since his appointment in 2017 declined to take his salary, allowances and fuel coupons which is worth several thousands of Ghana cedis.

He has also refurbished the CEO's Office, Secretariat and Conference Room from his own resources at a cost of more than Ghc70,000.

Other donations he has made are emergency drugs to Anaesthesia Sub-BMC and a 7.5HP water pump estimated at Ghc30,000; Flat screen TV sets for Renal Dialysis Unit; donation of two new motorbikes to the Security Unit to enhance security in the Hospital; Food van for Catering Department; and mattresses to the Polyclinic.

The donation of two air-conditioners to the Physiotherapy Department; donations to the media and other stakeholders ; cash

An Example of Excellence



For the past 22 years, he wakes up at his New Gbawe residence by 3:30am and ensures that by 5am he is in the Hospital to begin his cleaning duties.

He closes from work between 6-7pm each day, including Saturdays.

Staff and patients have noticed his hardwork and dedication to his duties and the *Korle Bu Bulletin* wishes to congratulate him for his sense of responsibility.

A matron at the Maternity OPD, PNO Joyce Doodoo said Mr. Tetteh is patient and always on time to undertake his duties. "He is the only orderly I know at Maternity", She said.

Mr. Christopher Tetteh, continue to do your best for the overall advancement of Korle Bu.

Mr. Christopher Tetteh, Ayekoo!!!



Korle Bu Intranet Goes Live !!

Beginning Thursday, February 1, 2018 the Hospital's Intranet will start operation.

All Staff who have their corporate email can check out the latest information and publications online.

donation to KBTH Retirees Association; solar streetlight and walkway security lights and the sponsorship of 70 staff to the Holy Trinity Spa and Health Farm for recognition and recreation.

We are hopeful and pray that God will continue to bless all our donors so that they will keep supporting the Hospital with their hard-earned resources.

Dr Anyah has stated that in the six months that he had been in office, he had found Korle Bu staff to be skillful and hardworking.

He said this at the staff recognition and retreat held in Sogakope.

Dr. Anyah outlined some areas which he noted are crucial in repositioning Korle Bu to meet the emerging challenges in the health sector and maintain its place as the leading referral hospital.

First and foremost is the creation of new and reliable revenue source by adopting and promoting health tourism to attract patients from the West Africa sub region.

This, he said, will require augmenting our stock of equipment and other facilities to meet the required standard to enable us secure the necessary accreditation for health tourism.

The Acting CEO also pointed out that there was the need to get the legislative instrument to operationalize the Ghana Health Service and Teaching Hospitals Act, 1996 (Act 525).

He said this will give meaning and effect to the Act which has been in existence for the last 25 years.

Closely linked to the foregoing is the installation of an end-to-end software to network the entire Hospital. This will enable staff with access to monitor operations and activities in Korle Bu, thereby promoting transparency and trust among staff.

Dr Anyah noted that this will be one of the projects that will be tabled for consideration by the Board when it is constituted and inaugurated.

Lastly, Dr Anyah said it was important for the Hospital to work as one entity without any divisions. It was, he said, a sure way of leveraging the resources we have, effectively.

He congratulated all staff and urged them to support the new vision of Korle Bu to promote patient care and generate value for staff.

In an interview with one of the recipients, Dr Kwarteng said the recognition by the CEO was a testimony of the modest gains they had achieved as a Sub-BMC.

"This recognition by the Ag CEO will spur us on to work hard to deliver improved care for our cherished patients," Dr Kwarteng added.



Acting CEO addressing staff



Mr. Charles Anachanser, Head of IT, was an award recipient



Director of Nursing, Mrs. Victoria Quaye received the award on behalf of all nurses



Participants enjoying local drinks



Horse-riding time



A ride in the boat

CEO RECOGNISES STAFF FOR EXEMPLARY LEADERSHIP

More than 70 staff of the Hospital participated in a staff recognition and recreation retreat at the Holy Trinity Spa and Health Farm in Sogakope.

The participants were selected from all the UDS to be part of the recreational and recognition retreat.

Themed "The CEO's End-of-Year Recognition for Exemplary Leadership", the retreat sought to recognize and inspire staff to rededicate themselves to the new vision of the Hospital.

As a result of the difficult financial state of the Hospital, Dr Anyah decided to foot the entire bill of the retreat which cost Ghc 50,000.

Some individual staff, a department and a professional group were recognized by the Ag. CEO for

exemplary leadership, which had broken down for more than two years, Mr James Clifford Oblitey was recognized for exemplary initiative and commitment.

The first recipient was Dr. Frederick Kwarteng who was recognized for exhibiting exemplary leadership and management in terms of building a vision in line with the corporate vision of the Hospital.

The next recognition went to all nurses in the Hospital for their enduring spirit of excellence in the provision of care to patients in spite of challenges.

As the mothers of the Hospital, they are the soul who play a critical role in providing care and holding the Hospital together.

For saving the Hospital Ghc100,000 monthly by mooting and driving the repair of the oxygen plant

The Accident & Orthopaedics Sub-BMC was recognized for exemplary management in the departmental category.

It was established that in the last six months, the Sub-BMC had demonstrated excellence in all indices of management such as financial prudence, project management, procurement and supplies control.

The ICT Unit was recognized for the show of commitment and teamwork in rolling out a fibre optic network and installing a digital PABX system. Their initiative has helped in restoring telephone and internet connectivity in the Hospital.

Paediatric Oncology Patients Party with First Lady



Musical chairs time

Dancing time!!



Mrs. Rebecca Akufo-Addo, First Lady of the Republic

The Indian Community in Ghana also presented items to the children

Over 200 children at the Paediatric Oncology Unit had a wonderful time with the First Lady of Ghana, Mrs. Rebecca Akufo-Addo, during the Xmas celebration.

Mrs Akufo-Addo brought the children books, toys, drinks and cookies and also joined the children, who came with their families, to dance and make merry on Boxing Day.

The Xmas party with the First Lady had the Director of Medical Affairs, Dr. Samuel Asiamah; Head of Public Relations, Mr. Mustapha Salifu; Head of Paediatric Oncology, Prof. Awo Renner, some staff of the Paediatric Oncology Unit and the Child Health Sub-BMC all in attendance.

Some of the activities that took place were musical chairs and dancing competition and winners were awarded various prizes.



Every child received a gift from Santa

Do you have a KBTH Email yet???

In line with Government's directive that all public officials and agencies should henceforth transact official business with only the government email portal (...gov.gh), the Hospital is reminding all staff who do not have a corporate email as yet to send their Name, Department/Unit and Email to pr@kbth.gov.gh, info@kbth.gov.gh, prkbthsec@gmail.com

The email subject should be: KBTH Corporate Email
Thank you.

Tit Bit in Pics



The Physiotherapy Department has started fitness sessions for staff. The training is scheduled for weekdays from 5:30am - 7am



The HSWU, Korle Bu Chapter, organised health screening for their members



Ms. Kisa Gbele joined staff and patients at the Children's Department to celebrate her birthday



The National Chief Imam, Sheikh Osman Nuhu Sharabutu, presented GHC 10,000 to offset some insolvent patients' medical bills



The 2017 World Prematurity Day was celebrated in the Hospital with a public lecture in the media and at the Child Health O.P.D



Oklahama Ghanaian Communiy Group (OKGCG) donated an Electrocardiogram, Feeding bags, Teriband and BP apparatus to enhance care at the Stroke Unit